

SSL MRC Community Meeting
Wednesday, February 26th, 2022
4:00 – 5:00 PM
Zoom Conference Call
Meeting Notes

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Welcome, Introductions**Purpose of Meeting:**

- To provide a forum for a community discussion for the Men's Resource Center located at 3380 S 1000 W, South Salt Lake
- To discuss the impact of the facility on the surrounding community
- To inform residents and business owners of issues related to the facility
- To support the guests of the facility
- To ensure that the residents and surrounding community are safe and informed
- To problem solve collectively

Fire Department Updates with Chief Terry Addison

- **Review of January fire data (see page 7 of notes for the detailed report)**
 - The Fire Department has not gotten any Covid related calls in the month of January.
 - When there are fire related calls received from the Men's Resource Center, they are usually going to be fire alarms and not active fires.
 - High Utilizers – when shown on the data, there are three or more calls from the same individual in the month of January. Those individuals could be the same individuals that have had high contact with throughout the year.

Police Department Updates with Lieutenant Ryan Cram

- **Review of January police data (see page 15 of notes for the detailed report)**
 - The vast majority of cases are possession of drug paraphernalia. These are cases where officers or the Men's Resource Center's security finds paraphernalia either within the resource center, when individuals are checking in and being searched, or outside of the resource center. It happens quite often, PD will respond and document. If there is enough information, they will make a case and arrest if possible.
 - From December to January, there is a significant increase in incidents. Most of those incidents are near/at the Men's Resource Center. There is no identified reason for this increase, but Shelter the Homeless, the organization who owns the Men's Resource Center as well as other large shelters throughout the area, has reported that their other facilities have seen a similar increase.
 - Outside the facility and the immediate surrounding area, there has not been an increase in calls. The Police Department is working on addressing the spike within the shelter.
 - This is the first month's data report with the police's new internal reporting system, Versiterm. It has affected how the Police have been able to pull up these numbers. Future reports will look different.

The Road Home Operations Update with Sarah Strang and Natalia Delgado

The Road Home is the organization that operates the Men's Resource Center.

- **Men's Resource Center COVID update:**

There has been a lot of collaboration between the Health Department and 4th Street Clinic, the official medical provider for the Men's Resource Center, to provide a quarantine space for those who were infected with the highly contagious omicron variant. There was diligent work in making sure that best practices were followed and that everyone in the shelter remained safe.

The facility houses 8 different dorms. Dorm 8 is the dorm with the smallest number of beds, which became their designated quarantine space. They have held around 26 individuals in that space who had tested positive. The team at the Men's Resource Center was successfully able to provide meals, do rounds every 30 minutes, and provide everything that they needed, including entertainment.

For the last 2 weeks, there had been no positive cases. Dorm 8 has resumed regular function and is no longer a quarantine zone. The Road Home is continuing to provide weekly testing events and have rapid tests regularly available for clients when needed. In addition, there are weekly vaccination events and 4th Street Clinic comes on a bi-weekly basis.

Every client is connected with a case manager during their stay at the Resource Center. Those case managers have been working on identifying individuals who do need extra health care attention and connecting them to 4th Street.

- **Men's Resource Center Parking Procedure:**

- 77 Total Spots
 - 4 handicapped parking spaces
 - 2 in front before gate
- Staff and Community Partners that might use the parking spots
 - 70 agency staff: case managers, advocates, kitchen team, operations team, veterans team, human resources, street outreach team, development team
 - Community Partners: Utah Community Action, Department of Work Force Services, Odyssey House, 4th Street Clinic, LDS Church, Valley Behavioral Health
- Current Process (created in partnership with South Salt Lake City staff and South Salt Lake Police Department):
 - The Road Home requires those who wish to utilize parking to present valid registration, insurance, and driver's license and for the car to be in working order.
 - Ensure that the vehicles are functional and actually belong to the guests
 - Car documents must match guest's name
 - Waitlist provided for guests who are working on gathering documents
 - The Road Home works with individuals who are looking to update and obtain these vital documents
 - 10 permanent spots are for guest use only
 - Additional flexible spots as needed by guests (6 additional signs that can be rolled out)

- **Anna Brown Question: Where do residents tend to park if they cannot park at the Men's Resource Center?**

- Answer: There are a few parks around the area, like the Jordan River Parkway. There were vacant lots that the guests were encouraged to not park in, but those lots are now being repurposed for the Huntsman Institute of Mental Health. There are a lot of parking spaces available at the Resource Center, compared to other Shelters in the area, so this is less of an issue than with those locations.

They have also worked closely with the Salt Lake Valley Coalition to end Homelessness on getting fee waivers for those who need a driver's license renewal. There is an immediate connection with case management whenever there is missing documentation.

For example, there was a gentleman, who has resided at the community resource center who did not have all of his documents. The Road Home case management team was able to connect with him and help him get that documentation. The biggest barrier is the car not being registered in their name or having insurance, which there are no vouchers for.

- **Housing Success**

- Housing First is the main approach that The Road Home takes with their guests.
- Most of the individuals who come to the MRC are usually self-resolved. These are clients that don't stay in the shelter for more than a few nights. They may have gone through something quick and traumatic but they get connected to services right off the bat. They might be looking for help obtaining an I.D. or waiting for their next paycheck to come in. When there is a change in their situation, usually, they move on.
 - Information on these self-resolved clients is not being fully tracked. The Road Home is working on figuring out how to track what services helped and how they were ultimately able to successfully move on from the Men's Resource Center.
- The Road Home currently has a full staff of 9 Housing case managers. They are looking to hire a peer support specialist.
 - As soon as a client comes into the Shelter, they are connected to a case manager who has open hours all week long, dedicated to help place people into their next housing situation.
 - They also reconnect guests to services like Medicaid and food stamps.
- During the last year, the Men's Resource Center had a monumental month of getting 22 case management assisted move outs!
- Funding is the biggest issue that the Housing Team has to overcome.
- 2 successful move outs as of this week.

- **Anna Brown Question: Do people who are being rehoused, usually move to South Salt Lake?**

- Answer: The Road Home does collect zip code data and they will get back to this individual. This information can be made available to the public.

Shelter the Homeless Update with Lindsey Hector

Shelter the Homeless is the organization that owns the Men's Resource Center. They have a contract with the Road Home to run operations.

- Added Shuttle Pickup:
 - There was some feedback at the Men's Resource Center that some gentlemen not being able to check-in due, to number of beds available, were also not able to get transported to other locations by the time the last shuttle, provided by Shelter the Homeless, left.
 - This was resolved. Shelter the Homeless was able to provide two additional shuttles going to other resources if there were perspective guests that weren't able to check-in.

City of South Salt Lake Homeless Strategies Update with Christine Simonette and Allie Brotherton

- Tech/digital inclusion partnership between city and MRC
 - The Columbus Community Center has a community tech program run by Lucas Horn that provides tech/digital resources to South Salt Lake and the surrounding area. These resources range from affordable, refurbished computers to one-on-one tech help.
 - We are working on providing these resources to guests of the Men's Resource Center, specifically those who are exiting to housing and might need a laptop or wifi access.
 - Open hours are from 3 p.m. to 7 p.m. on Monday, Wednesday, and Friday at the Community Opportunity Center located at 2530 S 500 E, South Salt Lake, 84115. Anyone is welcome to utilize this great resource!
- 2022 PIT Count
 - The Point in Time Count a.k.a. PIT Count is a collaborative effort between the county and state. It is required by the Federal Department of Housing and Urban Development to help understand where homelessness is currently at and what resources or funding should be allocated to best address the current need. This count includes those on the street and those in shelter during a few mornings every January. The data collected usually takes about a year to analyze and make public.
- [Annual Report on Homelessness](#)
 - This is the PIT Count's finding specifically in the state of Utah. The Homeless Strategies Department plans on utilizing this data in developing a response to address homelessness in the city, as well as finding metrics to measure success in the future.

Update from Matt Dumont, Chief Deputy of Salt Lake County Sheriff's Office

- Introduction of re-entry specialist to the County Jail. We are going to start, as people exit the jail, offering to connect them to resources. About 10% of those exiting are going straight into homelessness. The anticipation is that this will start in April.
- **Police Department Deputy Chief Ruth Question:**
 - *The re-entry specialists are going to be made up of folks from the legal defenders association and criminal justice services. The County is funding those positions. There is also a use of ARPA funds.*

Next Meeting: Wednesday, March 16th, from 4:00-5:00 pm via Zoom.

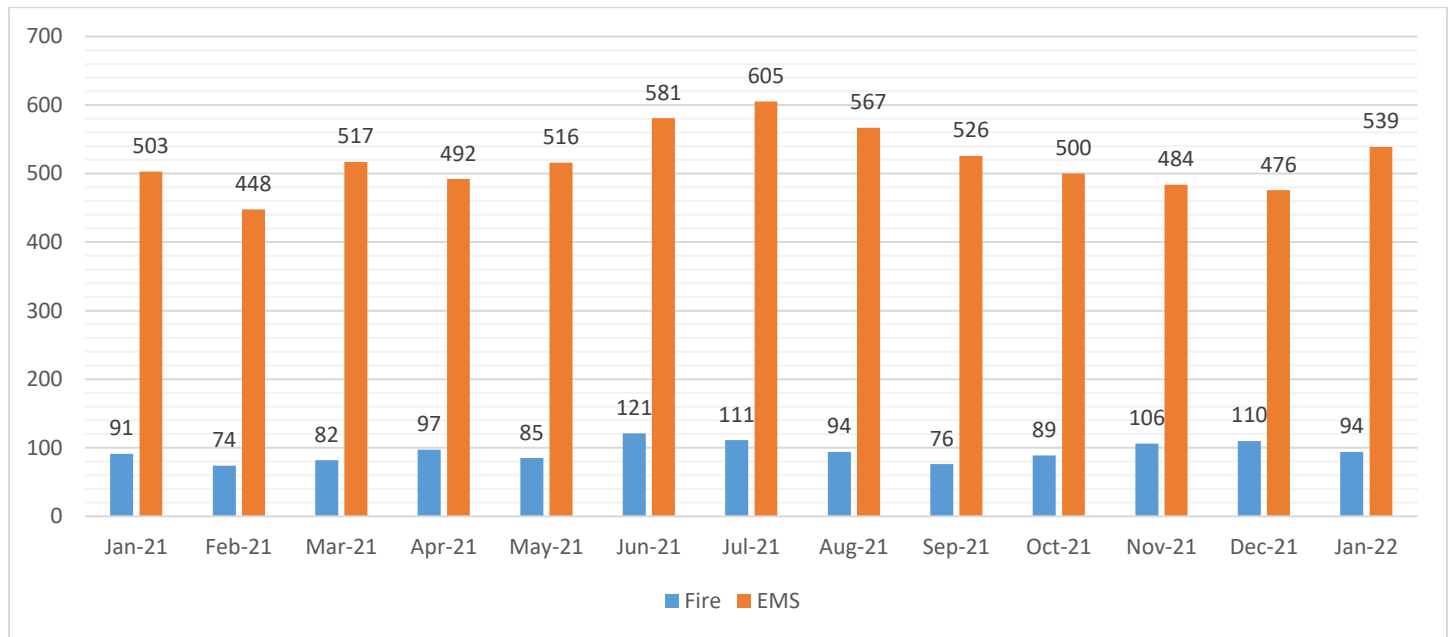


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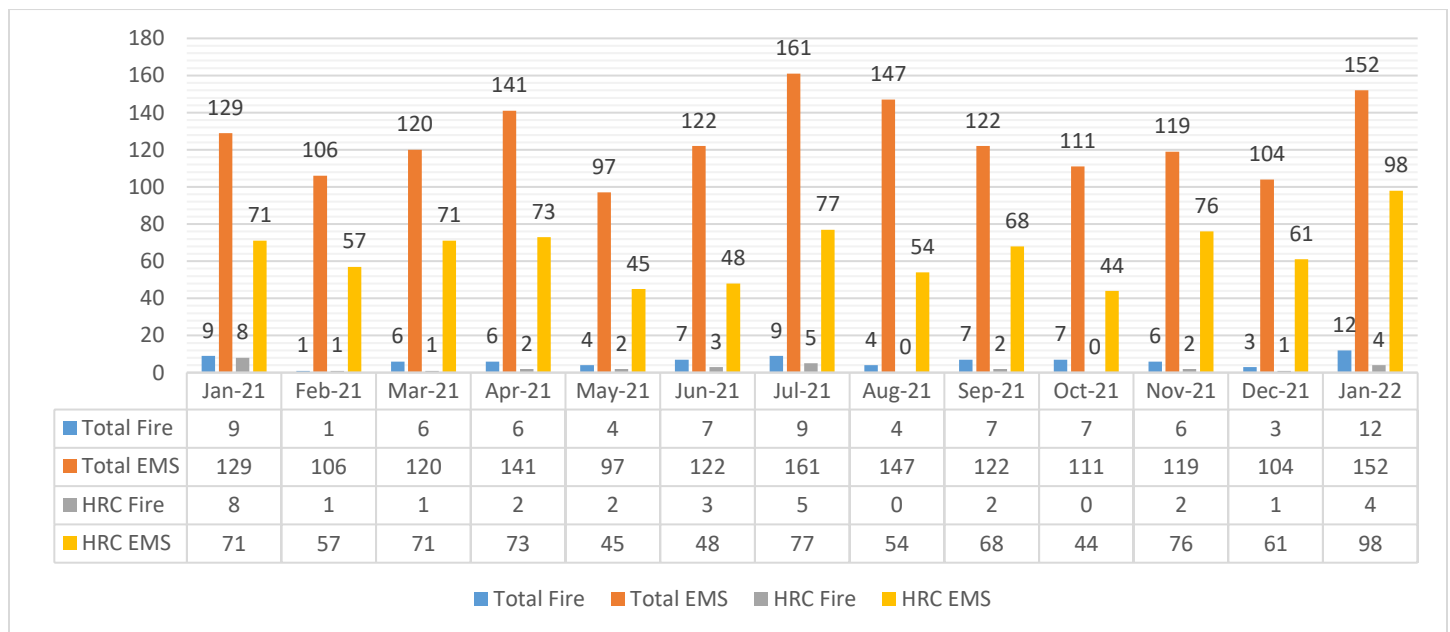


TRANSIENT RELATED INCIDENT DATA JANUARY 2021 THROUGH JANUARY 2022

Total Calls for Service Taken by Month



Total Homeless Response Calls for Service by Month

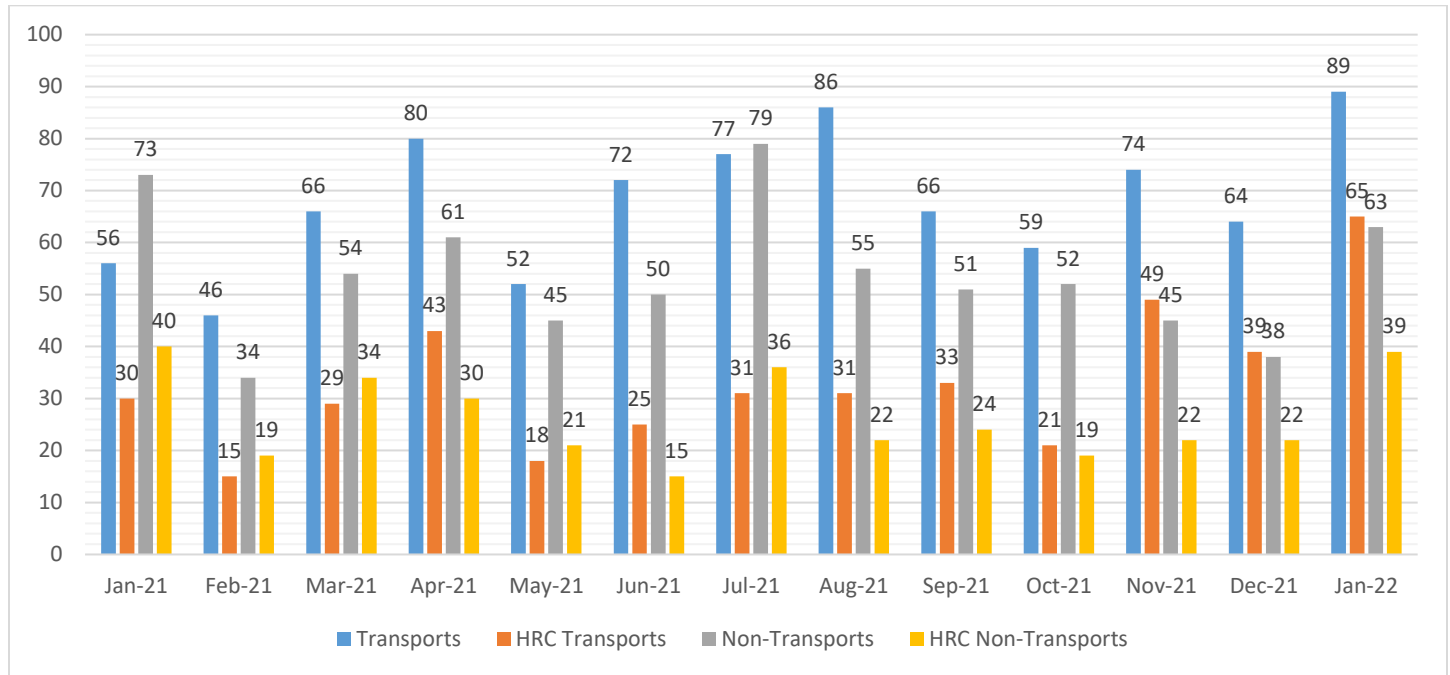




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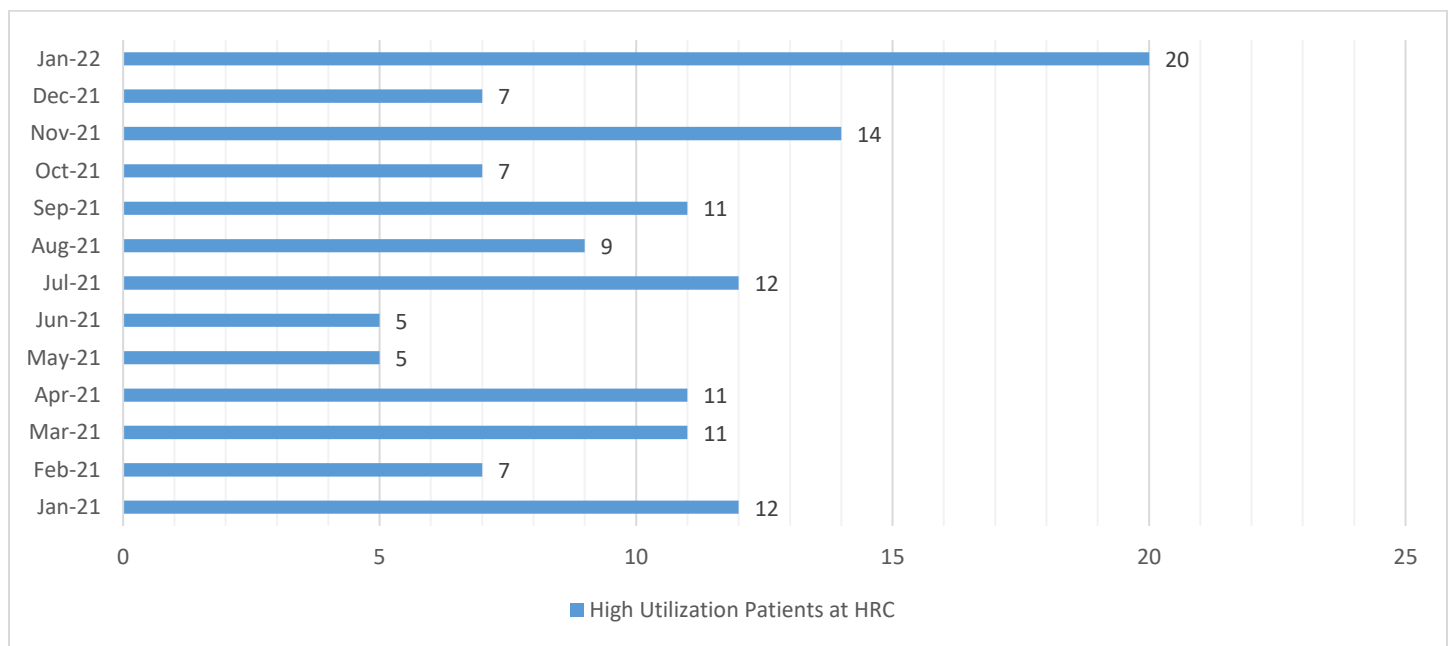


Total Homeless Related EMS Transports vs. Non-Transports



*Data includes Canceled on Scene and Canceled Prior to Arrival as resources are still used for canceled calls

Total High Utilization of EMS Services per Patient



*Data includes patients with two or more EMS calls in a month

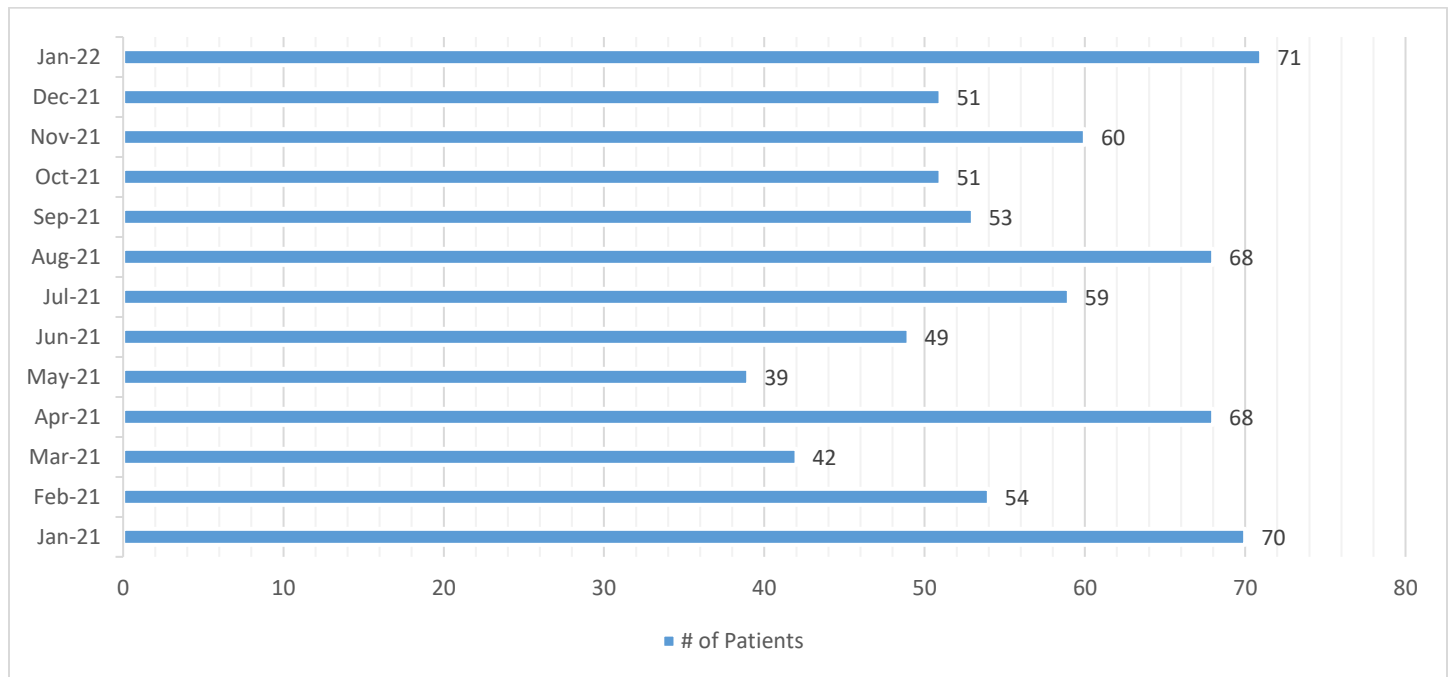
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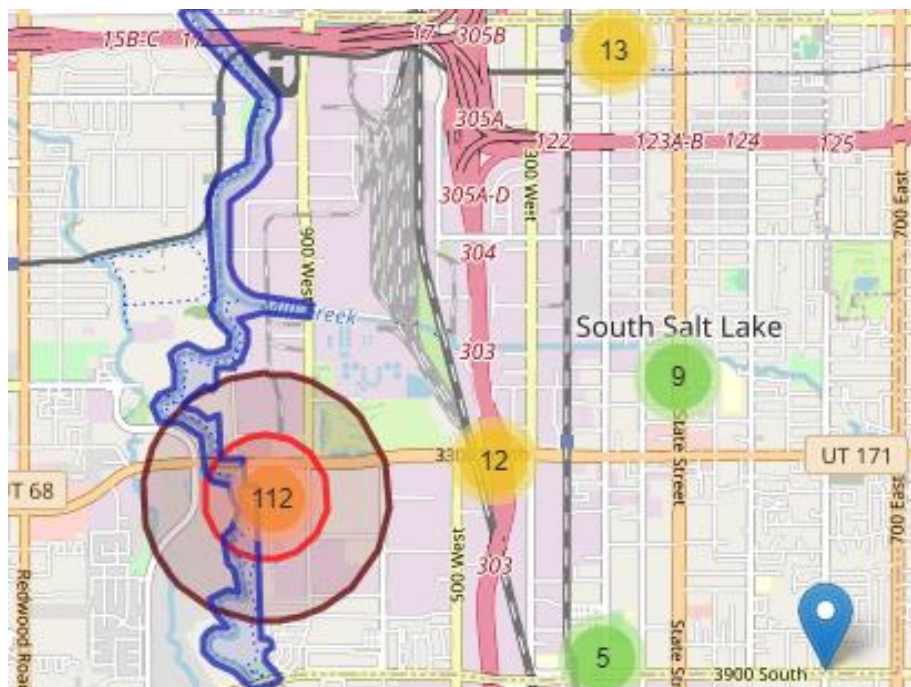
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Total Homeless Patients Referred to Services



Total Transient Related Reports ¼ - ½ mile of HRC & along Jordan River Parkway



Red = ¼ mi. of HRC Brown = ½ mi. of HRC Blue = Jordan River Parkway

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Table with Raw Data

| | Total Calls for Service | Total Fire Calls for Service | Total EMS Calls for Service | EMS Homeless Calls City Wide | EMS HRC Calls | Fire Homeless Calls City Wide | Fire HRC Calls | EMS Homeless Transports | Fire w/in .5 mi. of HRC | Fire w/in .5 mi. of HRC Homeless | Fire w/in .25 mi. of HRC | EMS w/in .5 mi. of HRC | EMS w/in .5 mi. of HRC Homeless | EMS w/in .25 mi. of HRC | Fire Jordan River | Fire Jordan River Homeless | EMS Jordan River | EMS Jordan River Homeless |
|---------------------|-------------------------|------------------------------|-----------------------------|------------------------------|---------------|-------------------------------|----------------|-------------------------|-------------------------|----------------------------------|--------------------------|------------------------|---------------------------------|-------------------------|-------------------|----------------------------|------------------|---------------------------|
| 01/01/21 - 01/31/21 | 594 | 91 | 503 | 129 | 71 | 9 | 8 | 56 | 16 | 7 | 7 | 129 | 77 | 76 | 1 | 0 | 6 | 0 |
| 02/02/21 - 02/29/21 | 522 | 74 | 448 | 106 | 57 | 1 | 1 | 46 | 6 | 0 | 0 | 127 | 69 | 64 | 2 | 0 | 4 | 1 |
| 03/01/21 - 03/31/21 | 599 | 82 | 517 | 120 | 71 | 6 | 1 | 66 | 3 | 1 | 1 | 150 | 81 | 80 | 2 | 2 | 5 | 2 |
| 04/01/21 - 04/30/21 | 589 | 97 | 492 | 141 | 73 | 6 | 2 | 43 | 7 | 3 | 3 | 135 | 81 | 80 | 2 | 2 | 6 | 1 |
| 05/01/21 - 05/31/21 | 601 | 85 | 516 | 97 | 45 | 4 | 2 | 52 | 9 | 2 | 2 | 94 | 50 | 46 | 0 | 0 | 5 | 1 |
| 06/01/21 - 06/30/21 | 702 | 121 | 581 | 122 | 48 | 7 | 3 | 72 | | | | | | | | | | |

See map

| | Total Calls for Service | Total Fire Calls for Service | Total EMS Calls for Service | EMS Homeless Calls City Wide | EMS HRC Calls | Fire Homeless Calls City Wide | Fire HRC Calls | EMS Homeless Transports | HRC | Homeless Non-Transports | HRC Non-Transports | Referrals to Local Homeless Service Providers | Homeless Repeat Calls | Homeless Repeat Calls HRC |
|---------------------|-------------------------|------------------------------|-----------------------------|------------------------------|---------------|-------------------------------|----------------|-------------------------|-----|-------------------------|--------------------|---|-----------------------|---------------------------|
| 07/01/21 - 07/31/21 | 716 | 111 | 605 | 161 | 77 | 9 | 5 | 77 | 31 | 79 | 36 | 59 | 18 | 12 |
| 08/01/21 - 08/31/21 | 661 | 94 | 567 | 147 | 54 | 4 | 0 | 86 | 31 | 55 | 22 | 68 | 19 | 9 |
| 09/01/21 - 09/30/21 | 602 | 76 | 526 | 122 | 68 | 7 | 2 | 66 | 33 | 51 | 24 | 53 | 19 | 11 |
| 10/01/21 - 10/31/21 | 589 | 89 | 500 | 111 | 44 | 7 | 0 | 59 | 21 | 52 | 19 | 51 | 12 | 7 |
| 11/01/21 - 11/30/21 | 590 | 106 | 484 | 119 | 76 | 6 | 2 | 74 | 49 | 45 | 22 | 60 | 18 | 14 |
| 12/01/21 - 12/31/21 | 586 | 110 | 476 | 104 | 61 | 3 | 1 | 64 | 39 | 88 | 22 | 51 | 9 | 7 |
| 01/01/22 - 01/31/22 | 633 | 94 | 539 | 152 | 98 | 12 | 4 | 89 | 65 | 63 | 39 | 71 | 21 | 20 |



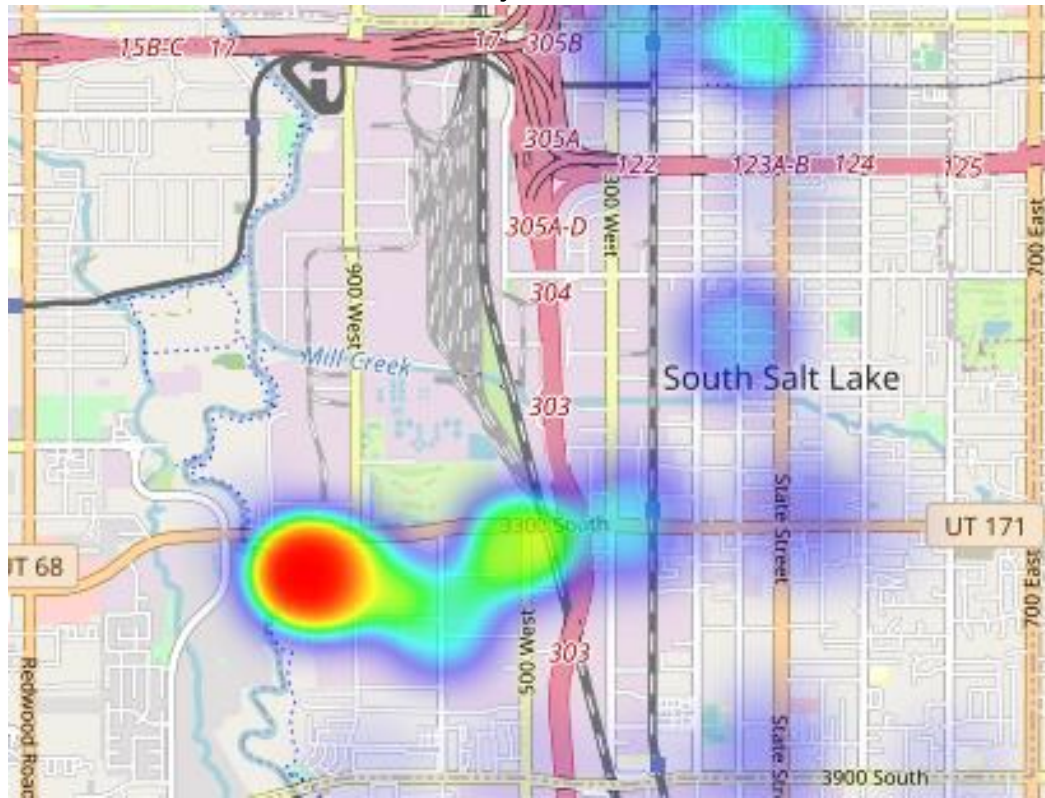
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Additional Data Visualized

Homeless Incidents

January 2022 data



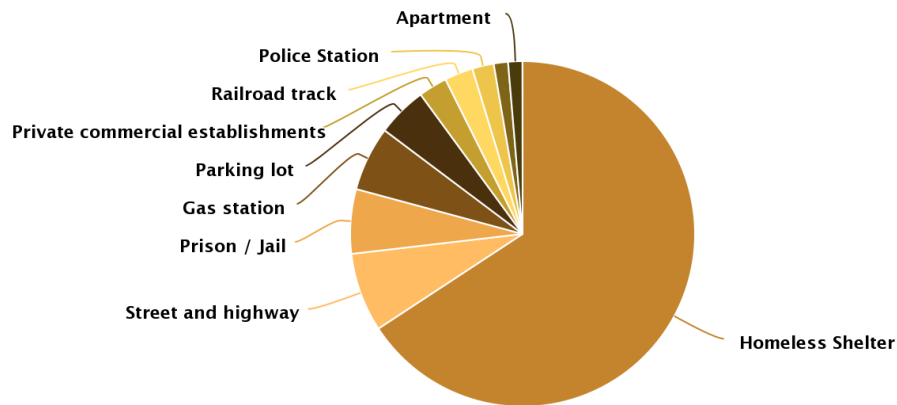


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Incidents by Location Type (Top 10)

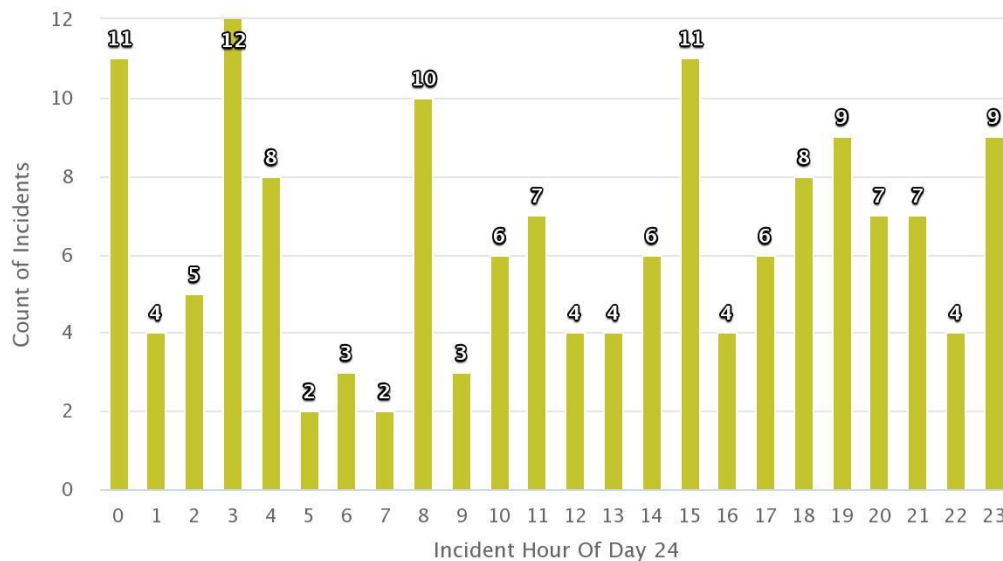
Jan 01, 2022 to Jan 31, 2022



| Series Name | Count of Incidents |
|--------------------|--------------------|
| Homeless Shelter | 98 |
| Street and Highway | 11 |
| Prison / Jail | 9 |
| Gas Station | 9 |
| Parking Lot | 7 |
| Private Commercial | 4 |
| Railroad Track | 4 |
| Police Station | 3 |
| Restaurant | 2 |
| Apartment | 2 |

Incident Counts by Hour of Day

Jan 01, 2022 to Jan 31, 2022



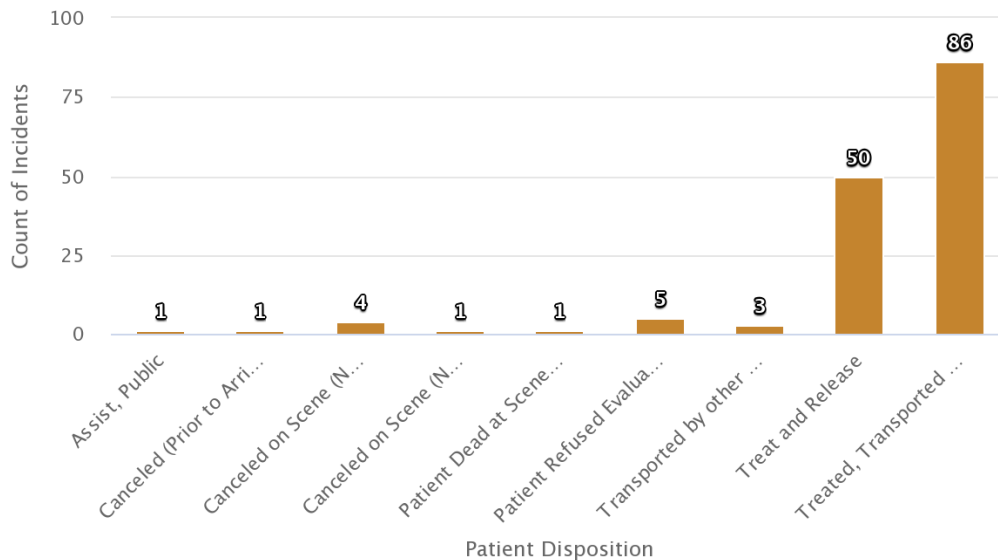


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Incidents by Patient Disposition

Jan 01, 2022 to Jan 31, 2022



| Patient Disposition | Count of Incidents |
|---|--------------------|
| Assist, Public | 1 |
| Canceled (Prior to Arrival at Scene) | 1 |
| Canceled on Scene (No Patient Contact) | 4 |
| Canceled on Scene (No Patient Found) | 1 |
| Patient Dead at Scene-Resuscitation Attempted (Without Transport) | 1 |
| Patient Refused Evaluation and/or Care | 5 |
| Transported by other EMS Agency | 3 |
| Treat and Release | 50 |
| Treated, Transported by EMS | 86 |



SOUTH SALT LAKE FIRE DEPARTMENT



Monthly Incident Call Volume by Dispatch Reason

Monthly Incident Call Volume by Dispatch Reason

Jan 01, 2021 12:00 AM to Feb 04, 2022 02:23 PM

| Incident Complaint Reported By Dispatch (eDispatch.01) | 2022 | | 2022 | | 2021 | | YTD % Change |
|--|------------|-----------|-----------------------|--------------------------------|------------------------|---------------------------------|--------------|
| | Jan | Feb | Grand Total - Current | % of Total Incidents - Current | Grand Total - Previous | % of Total Incidents - Previous | |
| Abdominal Pain/Problems | 15 | 0 | 15 | 2% | 12 | 2% | 25% |
| Allergic Reaction/Stings | 7 | 1 | 8 | 1% | 4 | 1% | 100% |
| Animal Bite | 0 | 0 | 0 | 0% | 1 | 0% | -100% |
| Assault | 15 | 1 | 16 | 3% | 31 | 5% | -48.39% |
| Back Pain (Non-Traumatic) | 4 | 1 | 5 | 1% | 7 | 1% | -28.57% |
| Breathing Problem | 61 | 12 | 73 | 12% | 35 | 6% | 108.57% |
| Cardiac Arrest/Death | 13 | 2 | 15 | 2% | 12 | 2% | 25% |
| Chest Pain (Non-Traumatic) | 30 | 2 | 32 | 5% | 31 | 5% | 3.23% |
| Choking | 2 | 0 | 2 | 0% | 3 | 1% | -33.33% |
| Convulsions/Seizure | 21 | 2 | 23 | 4% | 24 | 4% | -4.17% |
| Diabetic Problem | 14 | 2 | 16 | 3% | 8 | 1% | 100% |
| Eye Problem/Injury | 2 | 0 | 2 | 0% | 1 | 0% | 100% |
| Falls | 41 | 5 | 46 | 8% | 38 | 6% | 21.05% |
| Headache | 2 | 0 | 2 | 0% | 2 | 0% | 0% |
| Heart Problems/AICD | 4 | 1 | 5 | 1% | 6 | 1% | -16.67% |
| Heat/Cold Exposure | 3 | 0 | 3 | 0% | 2 | 0% | 50% |
| Hemorrhage/Laceration | 13 | 0 | 13 | 2% | 28 | 5% | -53.57% |
| Medical Evaluation/Blood Draw | 6 | 1 | 7 | 1% | 9 | 2% | -22.22% |
| Overdose/Poisoning/Ingestion | 34 | 4 | 38 | 6% | 40 | 7% | -5% |
| Grand Total | 539 | 64 | 603 | 100% | 585 | 100% | 3.08% |

| Incident Complaint Reported By Dispatch (eDispatch.01) | 2022 | | 2022 | | 2021 | | YTD % Change |
|--|------------|-----------|-----------------------|--------------------------------|------------------------|---------------------------------|--------------|
| | Jan | Feb | Grand Total - Current | % of Total Incidents - Current | Grand Total - Previous | % of Total Incidents - Previous | |
| Pandemic/Epidemic/Outbreak | 0 | 0 | 0 | 0% | 5 | 1% | -100% |
| Pregnancy/Childbirth/Miscarriage | 2 | 0 | 2 | 0% | 2 | 0% | 0% |
| Psychiatric Problem/Abnormal Behavior/Suicide Attempt | 37 | 9 | 46 | 8% | 46 | 8% | 0% |
| Sick Person | 115 | 15 | 130 | 22% | 71 | 12% | 83.10% |
| Stab/Gunshot Wound/Penetrating Trauma | 1 | 1 | 2 | 0% | 2 | 0% | 0% |
| Stroke/CVA | 8 | 0 | 8 | 1% | 9 | 2% | -11.11% |
| Traffic/Transportation Incident | 35 | 1 | 36 | 6% | 63 | 11% | -42.86% |
| Traumatic Injury | 12 | 2 | 14 | 2% | 10 | 2% | 40% |
| Unconscious/Fainting/Near-Fainting | 23 | 1 | 24 | 4% | 38 | 6% | -36.84% |
| Unknown Problem/Person Down | 19 | 1 | 20 | 3% | 45 | 8% | -55.56% |
| Grand Total | 539 | 64 | 603 | 100% | 585 | 100% | 3.08% |



SOUTH SALT LAKE POLICE DEPARTMENT

Transient Related Reports within 1/10 Mile of HRC, between 1/10 Mile and 1/4 Mile, and between 1/4 Mile and 1/2 Mile JANUARY 2022

Reports within 1/10 Mile Radius

| Primary Offense of Report | Total Reports |
|--------------------------------|---------------|
| Alcohol Offense, Other | 1 |
| Arson, Public Prop. Uninhabitd | 1 |
| Assault, Simple | 2 |
| Assault, Threats | 1 |
| Assist, Citizen | 3 |
| Assist, Medical Assist | 4 |
| Civil Problem | 7 |
| Communications Offense | 1 |
| CS/Possess Marijuana | 5 |
| CS/Possess Opiate/Cocaine | 2 |
| CS/Possess Other/Non Narc | 1 |
| CS/Possess Paraphernalia | 30 |
| CS/Possess Synthetic | 5 |
| CS/Sale/Manuf Synthetic | 1 |
| Dead Body, Unattended Death | 1 |
| Disorderly Conduct | 1 |
| DUI Alcohol | 1 |
| Harassment | 1 |
| Information Only | 1 |
| Intoxicated Person | 8 |
| Mental Problem | 3 |
| Property Lost | 2 |
| Reckless Burning | 6 |
| Suicide, Attempt or Threat | 2 |
| SUSPICIOUS CIRCUMSTANCE | 6 |
| Telephone Harassment | 1 |
| Theft Property: Other | 11 |
| Transient Involved | 5 |
| Transient MRC Paraphernalia | 2 |
| Transient MRC Resident Involve | 3 |
| Transient Services Assistance | 1 |

| | |
|---------------------------|---|
| Trespass of Real Property | 9 |
| Warrant Service | 2 |
| Welfare Check | 2 |

Reports between 1/10 Mile and 1/4 Mile Radius

| Primary Offense of Report | Total Reports |
|---------------------------|---------------|
| Disorderly Conduct | 1 |
| Transient Camp | 1 |
| Vehicle Burglary | 1 |

Reports between 1/4 Mile and 1/2 Mile Radius

| Primary Offense of Report | Total Reports |
|---------------------------|---------------|
| Transient Involved | 2 |



SOUTH SALT LAKE POLICE DEPARTMENT

Transient Related Reports within 1/10 Mile of HRC, between 1/10 Mile and 1/4 Mile, and between 1/4 Mile and 1/2 Mile

